

# Traveling Contractor Scams

## Tip Sheet

*The Nevada State Contractors Board is committed to promoting public confidence and trust in the competence and integrity of licensees and to protect the health, safety and welfare of the public.*

### How to Contact the Board

**Southern Nevada**  
8400 West Sunset Road, S-150  
Las Vegas, NV 89113  
Phone: (702) 486-1100

**Northern Nevada**  
5390 Kietzke Lane, S-102  
Reno, NV 89511  
Phone: (775) 688-1141

### Hours of Operation

**Monday - Friday**  
**7 a.m. to 4 p.m.**



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There are groups of transient criminals who pose as door-to-door home repair contractors to rip off Nevada homeowners with painting, roofing and paving scams. The Nevada State Contractors Board urges consumers to be wary and to watch for any of these "red flags."

### **The Suspects:**

- Often are related by family, and solicit door-to-door;
- Come across as friendly, but can use high-pressure or scare tactics;
- Are reluctant to give an up-front price or provide a written contract, and increase the price after the project is under way or completed;
- Demand payments in cash;
- Immediately cash checks (sometimes changing the amount before cashing);
- Drive customized newer vehicles with out-of-state license plates;
- Use toll-free (800) telephone numbers instead of local numbers;
- Have post office boxes or suite numbers instead of actual street addresses;
- Target the vulnerable, like elderly or recent immigrants; and
- Offer complimentary inspections and then offer to fix "problems."

### **Their Scams:**

- Claim they have left over material from another job at a cheap price;
- Claim they will use a "sealant," but actually apply a useless, watery liquid that they spray on roofs, fences, or driveways;
- Push a few new wood shakes under old roofing shakes and apply a useless oil; or
- Charge by the can for painting and then exaggerate the amount they say was used.

### **Tips to Avoid Being Scammed:**

- Watch out for door-to-door solicitations—especially when they want to start work immediately;
- Be a good neighbor and report any suspicious home improvement activity, if your neighbor is elderly or otherwise vulnerable; and
- Get free information from the NSCB, like "10 Tips for Making Sure Your Contractor Is On The Level."

If you, or a neighbor, have hired or been solicited by someone fitting the descriptions of these traveling criminals, please call the Nevada State Contractors Board Unlicensed Contractor Hotline telephone numbers at:

Las Vegas: (702) 486-1160 or Reno: (775) 850-7838

You can also visit the Board offices at:

**Southern Nevada**  
8400 West Sunset Road, Suite 150  
Las Vegas, NV 89113

**Northern Nevada**  
5390 Kietzke Lane, Suite 102  
Reno, NV 89511