



Horizons

nevada™

state contractors board

August 2015



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HAVE A SUGGESTION FOR THE NEXT ISSUE?

Send us an e-mail and let us know!

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AVAILABLE ONLINE (click to view)

- [NSCB 2015-16 Strategic Plan](#)
 - [Consumer brochures](#)
 - [Contractor brochures](#)
 - [NSCB Newsroom](#)
 - Residential Recovery Fund brochure - [NEW TOOL FOR CONTRACTORS](#)
- STAY CONNECTED:**
['LIKE' US ON FACEBOOK](#)

Message from Chairman Jan Leggett

Greetings! It is such an honor to serve as Chairman for the Nevada State Contractors Board. Having been a licensed contractor for nearly 40 years, actively participated in a number of industry associations, and served the people of Nevada on the Contractors Board for the last three years, I am excited to bring my experience to the table and engage more with the public and industry on ways we can continue to meet the many needs of our customers.



I must take pause for a moment, however, and pay tribute to former Chairman Guy Wells, who continues to serve as an active member of the Board. He and his predecessors have paved an incredible pathway through their dedication to public safety, concerns with the industry's needs, and upholding the regulatory structure we were appointed by the Governor to oversee. Without their leadership, our Board would not be the agency it is today, and for that, I wish to extend my deepest gratitude to all who have contributed to the Board's accomplishments over the years.

Additionally, I want to acknowledge the incredible team led by Executive Officer Margi Grein and Licensing Administrator Nancy Mathias. I have always believed that any organization is only as good as its people and I have found staff at NSCB to be professional, knowledgeable, and courteous. I know my fellow Board members would agree and are equally as grateful for the services we provide to Nevada's public.

As Chairman, one of my duties is to engage the members and staff of the Board to further the goals of the agency through innovation, appropriate and timely solutions, and identification of areas for improvement. One key avenue used to assist in this process is the development of our strategic plan, which

we recently approved for Fiscal Year 2015-16.

For me, a strategic plan is much more than a document with a list of action items. It is a blueprint embedded with thoughtful discussions, detailed with great consideration of environmental factors, and bound in collaboration with each Board member and executive staff present.

The sights we set for the coming year are intended to challenge us and push us to greater limits. These objectives aren't always successful, but that's what makes the plan feel alive. We learn to adapt in order to correct what isn't working; we celebrate and expand upon those initiatives that demonstrate great success; and we thrive on the possibilities of what tomorrow can bring. These are the reasons I have found my time on the Board to be so fulfilling and why it truly is an honor to serve in the capacity of chairman.

During my term, specifically in the last year, I have witnessed the Board create a new license classification after dialogue with the industry regarding the need for an option to perform remodel work in high rise buildings. Efforts were made to streamline the application denial appeal process and financial responsibility hearings by enhancing the resources utilized by staff. New consumer protection programs, outreach initiatives, public service announcements, and collateral materials have been developed to best ensure consumers know the importance of hiring a licensed contractor. And enforcement initiatives have gained momentum through improved partnering and outreach efforts with local law enforcement.

While these initiatives began as a stepping stone idea in July 2014, each is now a permanent cornerstone in our daily operations. Another great benefit of a strategic plan. Just when you think you've reached the top of the ladder, you realize that there is always another opportunity to climb even higher. I welcome you to follow us through this year's journey as we pull up our sleeves, kick up our feet, and begin our trek to new heights!

Message From Margi Grein, Executive Officer

At our July Board meeting, members elected Jan Leggett to serve as new chairman for the 2015-16 fiscal year. It was such a pleasure working under the leadership of former chairman Guy Wells, and I am equally excited to see the new directions Mr. Leggett will take us in the months to come.

While we move forward with the Board's full agenda of goals for the 2015-16 fiscal year, I want to pause and reflect on our activities during the recently completed year.

NSCB instituted several improvements to help the public engage licensed contractors, expanded its efforts to address the state's unlicensed contractor problem and streamline processes to make the licensing easier for legitimate contractors.

For instance, the Board's Licensing Department improved its service to consumers by making an enhanced search feature available on our website. The search makes it easier for homeowners to find appropriately licensed contractors by including options to search by classification and by county.

In response to industry trends, the Board established a temporary regulation for a new B-6 classification that covers tenant improvement work in high rise buildings. Staff also worked with subject matter experts to develop a B-6 examination, which was implemented earlier this year.

Many of the Board's sting



operations targeting unlicensed contractors are highlighted in this issue of Horizons. These undercover initiatives combined the Board's resources with those of several local law enforcement agencies. Additionally, the Board collaborated with California on the 4th annual Border Blitz operation, as well as nine other states across the nation on a sting targeting unlicensed advertisements on mediums such as Craigslist. These partnerships reinforce the Board's commitment to public safety and help to send a clear and strong message that unlicensed activities will not be tolerated.

Toward the beginning of the fiscal year, at a time when solar technology was becoming more prevalent in Nevada's communities, the Board began noticing an increase in the number of complaints and violations related to solar construction activities. In an effort to get ahead of the issue, the Board began

working to educate consumers about the importance of hiring a licensed Nevada contractor during homeowner forums in partnership with NV Energy. We also reached out directly to the solar industry to better engage with them on various compliance requirements and how the industry can assist us in combating any unlawful activities being noticed.

As part of its effort to re-main current on industry and regulatory practices, the Board participated in a series of trainings throughout the year. Two of the most informative and rewarding were presented by the National Judicial College and the Federal Association of Regulatory Boards (FARB) on the role and responsibilities of licensing boards.

Finally, the Board was actively engaged throughout the 2015 session of the Nevada State Legislature, testifying in various committee hearings, meeting with legislators and responding to legislative inquiries. While only one of the Board's bills was successfully passed into law, the overall outcome rendered positive results and changes for NSCB. We were pleased to see the Legislature and Governor supported one initiative to enhance penalties for unlicensed contracting activities - an effort we hope will further deter this behavior in our communities.

A handwritten signature in blue ink that reads "Margi Grein". The signature is written in a cursive, flowing style.

Licensing

Overall, Fiscal Year 2014-15 demonstrated a relatively flat trend across all licensing sectors.

Positive declines in the number of application denial and financial responsibility hearings held during the year were noticed as a result of implemented programs aimed at working more actively with the applicant to address financial issues.

Active licenses are up a modest 0.8 percent, new licenses issued are up 10 percent from last year, and single project increase requests saw an increase of 35 percent over FY 2013-14.

NEW LICENSE APPLICATIONS

	FY 10-11	FY 11-12	FY 12-13	FY 13-14	FY 14-15
JUL	128	101	106	98	124
AUG	88	149	130	141	125
SEPT	131	109	100	110	121
1st Qtr:	347	359	336	349	370
OCT	122	99	111	131	112
NOV	97	81	121	87	116
DEC	114	113	114	115	120
2nd Qtr:	333	293	346	333	348
JAN	95	96	135	132	91
FEB	90	129	117	135	117
MAR	167	121	117	137	160
3rd Qtr:	352	346	369	404	368
APR	151	121	144	131	143
MAY	125	119	129	138	131
JUN	131	134	141	152	177
4th Qtr:	407	374	414	421	451
TOTALS	1,439	1,372	1,465	1,507	1,537

ANNUAL STATISTICS

New License Applications: 1,537 (+2%)
 1,378 Approved, Tabled, or Denied by Staff
 Issued Licenses: 1,103 (+10%)
 License Change Applications: 3,200 (+2%)
 Active Licenses: 14,871 (+0.8%)
 Inactive Licenses: 1,242 (-17%)
 Placed on Inactive Status: 247 (-2%)
 Voluntary Surrender: 269 (-8%)
 Active License Renewals: 6,676 (-.04%)
 Inactive License Renewals: 403 (-10%)

APRIL TO JUNE 2015

Licenses (Beginning of Quarter)	16,065
New Licenses Issued	251
Licenses Cancelled/Surrendered/Revoked	(550)
Variance in Suspended/Reinstated Licenses	267
Licenses (End of Quarter)	16,033
# of Licenses on April 1, 2015	16,065
# of Licenses on June 30, 2015	16,033
Net YTD (Fiscal Year) Licenses Gained/Lost	(32)
Does not include suspended licenses	

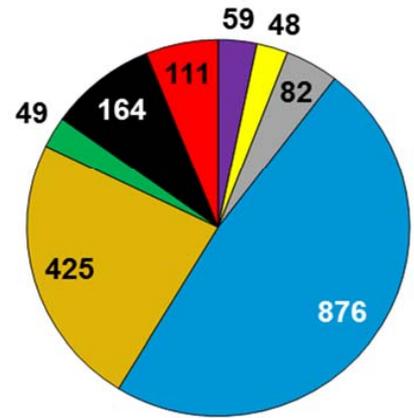
Enforcement - Licensed Contractors

NSCB's Compliance Investigations Division assists homeowners and licensed contractors with contracting matters, such as workmanship issues, money owing complaints and violations of industry regulations.

Compliance Violations

	Money Owing				Workmanship				Industrial Regulation			
	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
JUL	42	22	19	22	52	48	54	60	53	87	73	90
AUG	47	23	30	36	69	48	43	60	108	87	72	73
SEPT	43	30	21	20	57	45	61	68	70	95	42	68
1st Qtr:	132	75	70	78	178	141	158	188	231	269	187	231
OCT	56	47	27	30	64	53	38	53	84	84	66	68
NOV	60	33	21	12	37	58	24	50	90	67	64	63
DEC	44	19	22	18	46	34	55	42	84	80	57	65
2nd Qtr:	160	99	70	60	147	145	117	145	258	231	187	196
JAN	53	42	22	25	42	38	32	52	74	103	69	64
FEB	53	36	17	20	33	32	48	71	87	100	62	78
MAR	41	31	29	27	31	48	44	63	88	71	59	65
3rd Qtr:	147	109	68	72	106	118	124	186	249	274	190	207
APR	44	26	30	35	36	45	47	51	81	95	71	87
MAY	39	27	27	30	36	47	55	48	83	72	80	90
JUN	31	23	32	32	48	45	57	66	83	62	78	76
4th Qtr:	114	76	89	97	120	137	159	165	247	229	229	253

FY '14-'15
Complaint Sources



- Anonymous
- Bldg Dept.
- Contractor
- Homeowner
- NSCB
- State/Co. Agency
- Subcontractor
- Supplier/Vendor

ANNUAL SNAPSHOT

Opened Complaints: 1,814

- 685 Workmanship
- 306 Money Owing
- 879 Industry Regulation

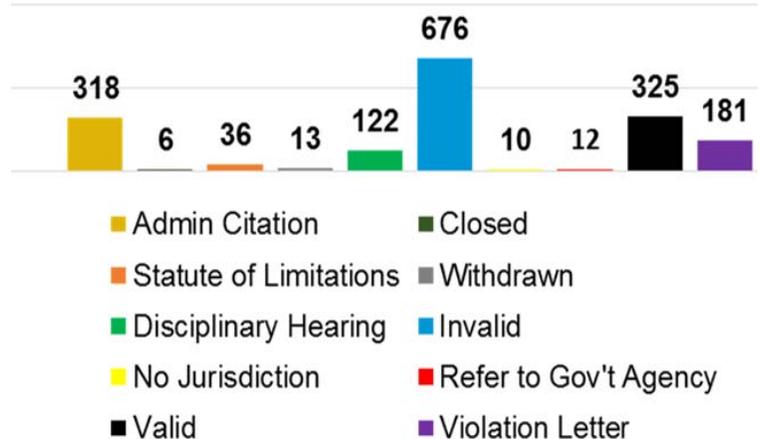
Closed Complaints: 1,743

- 321 Administrative Citations issued
- \$305,600 in Fines
- \$128,831 in Investigative Costs

122 referred to Disciplinary Hearing

- 59 licenses revoked
- \$224,850 Fines
- \$293,923 Invest. Costs

FY 2014-15 Case Outcomes



Enforcement - *Unlicensed Contractors*

NSCB's Criminal Investigations Division responds to all unlicensed contractor complaints. After gathering evidence, the Board submits cases to the district attorney, who may file and prosecute misdemeanor, gross misdemeanor or felony charges.

ANNUAL OVERVIEW

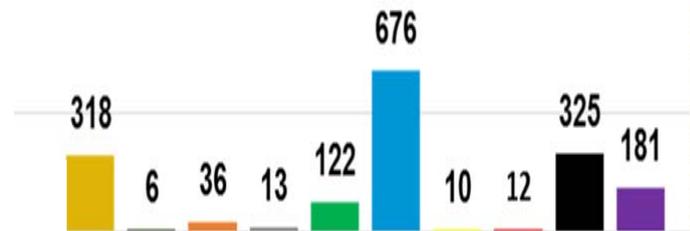
Opened Complaints: 1,646
 Closed Complaints: 1,543
 Pending cases: 1,381
 Criminal charges filed: 640
 Administrative Citations: 35
 Criminal convictions: 508

Unlicensed contractors
 cost legitimate
 business more than
\$7.06 million
 in FY 2014-15.
**REPORT UNLICENSED
 ACTIVITY**
 702-486-1160
 775-850-7838

Criminal Complaints Filed

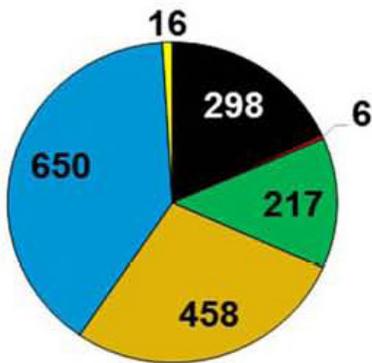
	Contracting w/o License				Criminal Fraud				Unlawful Advertising			
	FY 11-12	FY 12-13	FY 13-14	FY 14-15	FY 11-12	FY 12-13	FY 13-14	FY 14-15	FY 11-12	FY 12-13	FY 13-14	FY 14-15
JUL	60	84	55	58	3	4	3	0	36	46	45	70
AUG	93	76	65	64	1	6	1	0	47	37	25	44
SEPT	46	37	52	67	3	0	1	0	36	43	36	56
1st Qtr:	199	197	172	189	7	10	5	0	119	126	106	170
OCT	55	73	56	77	5	1	0	1	48	30	35	67
NOV	38	47	63	49	1	5	0	3	22	14	30	50
DEC	46	36	36	82	1	1	0	2	28	21	20	32
2nd Qtr:	139	156	155	208	7	7	0	6	98	65	85	149
JAN	43	53	68	72	0	0	0	0	29	57	40	48
FEB	53	61	60	91	3	3	0	1	54	43	56	52
MAR	69	55	81	104	0	3	0	2	40	30	38	41
3rd Qtr:	165	169	209	267	3	6	0	3	123	130	134	141
APR	84	89	62	112	1	2	0	2	54	29	99	89
MAY	75	67	74	71	4	0	0	1	46	47	84	54
JUN	85	69	86	130	2	2	2	0	67	47	44	67
4th Qtr:	244	225	222	313	7	4	2	3	167	123	227	210

Criminal Case Outcomes, FY '14-'15



- Admin Citation
- Statute of Limitations
- Disciplinary Hearing
- No Jurisdiction
- Valid
- Closed
- Withdrawn
- Invalid
- Refer to Gov't Agency
- Violation Letter

Criminal Complaint Sources, FY '14-'15



- Anonymous
- Contractor
- NSCB
- Bldg. Dept
- Homeowner
- State/Co. Agency



Attendees at the 2014 Contractor Training Day in Reno learn about construction and design requirements for compliance with the Americans with Disabilities Act. The 2015 event includes seminars on liens, building codes, the economy and more

3rd annual training day on tap

A few spaces remain for the Nevada State Contractors Board's Contractor Training Day, August 6 in Reno and Las Vegas. The third annual event will be conducted at the Associated General Contractors of Nevada training room at 5400 Mill Street in Reno and at the Clark County Building Department at 4701 W. Russell Road in Las Vegas.

To attend, contact NSCB Public Information Specialist Scott Smith at 702-486-1165 or ssmith@nscb.state.nv.us.

Contractors, construction company employees and other interested parties who attend the event will hear various experts give presentations on a topics that will help keep them current with industry and environmental trends and best business practices:

8 a.m. – Coffee and Sign-In

8:30 a.m. – Economic Outlook

By reviewing past, present, and future trends on Nevada's economy, learn how to progress your company given the economic conditions. By understanding the macroeconomic trends that influence the construction industry, your insight will result beneficial to your work.

Speakers

Reno: Christopher Robison, Nevada Department of Employment, Training and Rehabilitation

Las Vegas: Bill Anderson, Nevada Department of Employment, Training and Rehabilitation

9:30 a.m. – Legislative Session 2015

Legislation and regulation of the contracting industry can have an effect on contractors. Attend this session to learn about the new laws that were passed during this year's session, what new

See TRAINING, page 9

TRAINING from page 8

changes or requirements you may be required to implement, and ask our experts about other topics of interest you followed over the last six months.

Speakers

Reno: Nicole Willis-Grimes, The Ferraro Group

Las Vegas: David Brown, Nevada State Contractors Board

10:30 a.m. – Navigating the Solar Boom

Solar is booming, and with sudden growth can come the need for enhanced consumer education and discussion among the industry of concerning trends. Whether you're a solar contractor, homeowner or manufacturer, you'll learn about current violations noticed by NSCB, how to stay in compliance and how to educate homeowners about their options.

Speakers

Reno: Fred Schoenfeldt, NSCB Enforcement Supervisor

Las Vegas: Paul Rozario, NSCB Director of Investigations

Julio Sabates, NSCB Compliance Supervisor

11:15 a.m. – Building Codes

Don't make the mistake of overlooking the recent or proposed future changes to local building codes. Come listen on how to stay in compliance so that your company can avoid the common violations made by ones who didn't know all the facts, and learn how NSCB steps in to assist you when a contractor is cited.

Speakers

Reno: Don Jeppson, Washoe County Dept. of Building & Safety

Las Vegas: Brenda Thompson, Clark County Building Department

11:45 a.m. – Unlicensed Contracting

The Board strives to help the community by preventing unlawful construction activities by conducting its own proactive sting events and partnering with local law enforcement and District Attorney Offices to prosecute unlicensed contractors. This lunchtime seminar will offer you a perspective of the issue through the district attorneys' eyes and how you can assist the Board in the gathering of evidence.

Speakers

Reno: Washoe County District Attorney's Office

Las Vegas: Bart Pace, Clark County District Attorney's Office

12:30 p.m. – Selling to Seniors

Adapting to the needs of our customers is vital to any business. This session will provide you guidance in working with seniors, offer suggestions to make their interactions with you confident and trustworthy, and give you tips on how you can be proactive in your discussions by supplying them with information.

Speakers

Reno: Scott Smith, NSCB Public Information Specialist

Las Vegas: Jennifer Lewis, NSCB Public Information Director

1:30 p.m. – Liens

You have access to your own private council. Join in on this discussion to learn the ins and outs of legally filing a lien. Learn how liens work with pay if/when the paid contract clauses, and understand the timeline and deadlines involved.

Speakers

Reno: Paul Georgeson, McDonald Carano Wilson LLP

Las Vegas: Cary Domina, Peel Brimley LLP

Compliance tips for Nevada's licensed contractors

The Nevada State Contractors Board reminds licensed Nevada contractors of their responsibility to include specific information when advertising services. Per NRS 624.720(3), "All advertising by a licensed contractor must include the name of the contractor's company and the number of the contractor's license."

NSCB frequently monitors a number of print and online media, including Angie's List, Craigslist, online bulletins, local and statewide publications, etc. and has begun to see an increase in licensed contractors failing to include their license number in their advertisements.

Advertisements are often a homeowner's first line of referral when seeking a contractor to hire. Including the information gives property owners the information they need to make informed decisions to engage with contractors with whom they will have confidence.

Contractors can use their license as a marketing tool, highlighting to potential customers that licensure shows the company has demonstrated high levels of skill, experience and knowledge

and has complied with all workers compensation, liability, and insurance laws.

Per NRS 624.520, contractors also are required to include information on NSCB's Residential Recovery Fund on their bids and contracts. The following passage would be sufficient:

Payment may be available from the Residential Recovery Fund if you are damaged financially by a project performed on your residence pursuant to a contract, including construction, remodeling, repair or other improvements, and the damage resulted from certain specified violations of Nevada law by a contractor licensed in this State. To obtain information relating to the Residential Recovery Fund and filing a claim for recovery from the Recovery Fund, you may contact the State Contractors Board at the following locations:

2310 Corporate Circle, Suite 200
Henderson, NV 89074

9670 Gateway Drive, Suite 100
Reno, NV 89521



Nevada State Contractors Board

MILITARY ASSISTANCE PROGRAM

For veterans making the transition into civilian employment and spouses of active-duty military personnel relocating with their service members to Nevada

- A dedicated, specially trained NSCB staff member to evaluate transferable military training and experience from all branches of the military that meet minimum contractor licensing requirements.
- Military experience and training will be considered along with college credit when the Board evaluates acceptable technical education levels for license applicants.
- Military spouses' current records of licensure will be evaluated to determine whether he/she is eligible for waiver of certain experience requirements for licensure.



To determine eligibility or for questions concerning NSCB's expedited service for veterans and military spouses, contact License Analyst Barbara Miller at 775-850-7814 or 702-486-1100, extension 7814, or e-mail her at bamiller@nscb.state.nv.us

Board addresses solar concerns

The Nevada State Contractors Board is working to inform solar contractors and consumers of pertinent regulations and issues. Using a series of outreach presentations to contractors and homeowners interested in solar construction, the Board reaches out to solar industry groups to inform contractors and vendors of noticed violations within the industry.

This proactive approach to prevent further compliance issues from being reported to the Board also afford the Board an opportunity to initiate two-way dialogue with the industry and seek collaborative solutions to combating unlicensed activities occurring from out-of-state businesses.

The outreach effort's other important focus is to engage homeowners and provide them cautionary tips when considering solar for their home to ensure they maintain the protections offered by a licensed contractor.

In partnership with NV Energy and various industry groups, the Board was present to answer questions from homeowners and share with them the warning signs of unscrupulous contractors.

The Board cautions homeowners to be aware of three particular areas of concern:



3rd party financing - While not an unusual or unethical practice, NSCB cautions homeowners to be diligent in reading through the final contract language before signing, as some cases investigated by NSCB have noticed a bait and switch tactic. In these instances, homeowners are often verbally told their interest rate would be 'X' only to find out that the interest rate in the actual contract was significantly higher or had language that ballooned the payment after the first few months.

Out of State Companies - Only companies with Nevada contractor's licenses are allowed to install solar equipment. Out of state contractors have been known to hire unlicensed sales representatives solicit solar projects, who then contract for the work to be in-

stalled.

Product Sustainability - Nevada's nearly year-round sunshine makes it ideal for solar, however, because the technology is still relatively new, it is uncertain how Nevada's harsh wind and heat will impact the solar panels over long periods of time. Adding to this is the unknown longevity of many businesses who became established during the boom. Will their business stay in operation to fulfill the multi-year warranties afforded to homeowners? If not, what options will homeowners have when their products fail or need maintenance?

These cautionary discussions are intended to help homeowners have thoughtful and informed conversations with their contractors as they consider purchasing solar for their homes.

29 cited in NSCB statewide sting

On June 23, the Nevada State Contractors Board partnered with the North Las Vegas Police Department and Washoe County Sheriff's Office to conduct three undercover sting operations across the state. The stings resulted in the citing 29 unlicensed contractors for alleged violations of contracting and/or advertising without licenses. Also, one licensed contractor was identified for further investigation.

The stings were part of a nationwide event coordinated by the National Association of State Contractor Licensing Agencies. NSCB joined nine states across the country in targeting individuals illegally advertising services that require valid contractors' licenses on online bulletins, such as Craigslist, Angie's List, and social media sites.

"Contracting without a license is a serious criminal offense that creates tremendous risk of monetary loss and personal safety to property owners," said NSCB Executive Officer Margi A. Grein. "Teaming up with other states across the nation to educate and cite unlicensed contractors for their unlawful activities, while also raising awareness among homeowners of the importance of hiring licensed contractors is a great opportunity that we look forward to participating again in the future."

Legitimate Nevada contractors can help NSCB spread the word to homeowners, urging caution when responding to advertisements for repair and maintenance services posted to online sources such as Craigslist. Licensed contractors

NEVADA STATE CONTRACTORS BOARD

Southern Nevada 2310 Corporate Circle, Ste. 200 Henderson, NV 89074	Northern Nevada 9670 Gateway Drive, Ste. 100 Reno, NV 89521
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Unlicensed Contractor Hotline

Las Vegas 702-486-1160 (ph.) 702-486-1166 (fax)	Reno 775-850-7838 (ph.) 775-850-7854 (fax)
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24-Hour License Verification
702-486-1100 or 775-688-1141 (Information Line)
www.nscb.state.nv.us

can protect their businesses by reminding homeowners to keep several points in mind:

- All plumbing, electrical, heating, ventilation and air conditioning services can only be performed by a licensed contractor. These services cannot be performed by a "handyman."
- All advertisements for work requiring a contractor's license must have a contractor's license number posted on the advertisement.
- Homeowners who contract with unlicensed contractors are not eligible for the Residential Recovery Fund.
- Contracts entered into with an unlicensed contractor are not recognized/valid in Nevada.
- Always verify the contractor's license number on NSCB's website at www.nscb.nv.gov.

See STING, page 13

Measure Up...Use Licensed Contractors

Southern Nevada (702) 486-1100	Northern Nevada (775) 688-1141
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www.nscb.nv.gov
Nevada State Contractors Board



BUMPER STICKERS

Help educate the public. Place our new bumper stickers on your work vehicles today!

Unlicensed contractor gets probation

On May 4, Elko District Court sentenced Michael Scott Hoover of Hoover & Sons Handyman to 40 months in Nevada State Prison after Hoover pled “no contest” to a felony charge of diversion of funds. This sentence was later suspended and Hoover was placed on five years’ probation and ordered to pay \$2,500 restitution to his victim. The charges stem from a 2013 NSCB investigation after an elderly man hired the unli-

censed contractor in 2012 to stucco the walls of his building. Hoover misled the victim to think he was a licensed contractor by including a fictitious contractor’s license number on his business card. Hoover received \$2,500 from the victim to begin the project and another \$2,500 to purchase materials to complete the job.

Hoover abandoned the project after refusing to reimburse the victim \$2,500 for materials.

STING from page 12

Results of the June 23 sting:

SUSPECT’S NAME	CITY	CHARGE
Randall S. Adkins	Reno	Advertising & Contracting w/o License
Abel Aguayo-Perez	Las Vegas	Contracting w/o License
Luis Arcila	Las Vegas	Advertising & Contracting w/o License
Dagoberto Delavalle-Delrio	Sparks	Contracting w/o License
Jerry Dotson	Sparks	Contracting w/o License
Dwayne Evans	Las Vegas	Advertising & Contracting w/o License
Christopher Hall	Las Vegas	Advertising & Contracting w/o License
Shane C. Hernandez	Sparks	Contracting w/o License
Christian Herz	Sparks	Advertising & Contracting w/o License
John Hultshouser	Sparks	Contracting w/o License
Adan Jaime-Ganados	Reno	Advertising w/o License
James P. Jervy, III	Reno	Advertising w/o License
Howard King	Las Vegas	Advertising & Contracting w/o License
Victor King	Las Vegas	Advertising & Contracting w/o License
Kevin A. Kluss	Reno	Advertising w/o License
Kurt Kozuch	Las Vegas	Advertising w/o License
Gregory S. Lang	Reno	Contracting w/o License
Marocs A. Mandragon-Gonzales	Reno	Contracting w/o License
Jerry May	Las Vegas	Advertising w/o License
Troy McKellips	Las Vegas	Advertising w/o License
Avi Moas	Las Vegas	Advertising w/o License
Uvani Odin Jimenez Sanchez	Las Vegas	Advertising w/o License
Omar Palacio	Las Vegas	Contracting w/o License
Robert Reed	Sparks	Contracting w/o License
Carlo Rodriguez	Las Vegas	Advertising & Contracting w/o License
Siavish Shamshirpourian	Sparks	Contracting w/o License
Lawrence Spiro	Las Vegas	Advertising w/o License
Andrew Stewart	Las Vegas	Advertising w/o License
Sandra J. Tyler	Reno	Contracting w/o License

Board revokes, fines licenses

The Nevada State Contractors Board took action against several licensed contractors for violations of Nevada Revised Statutes Chapter 624 during its April, May and June hearings in Reno and Henderson.

Southwest Stone and Tile, Inc., license numbers 46544 (tiling) and 46545 (install terrazzo & marble), based out of Las Vegas, Nev., had their probationary status lifted, and all causes of action were dismissed. If the Board receives any new, substantiated money owing or workmanship complaints, both licenses shall be revoked.

Silver State Marble, LLC, license numbers 62776 (tiling) and 62894 (install terrazzo & marble), based out of Las Vegas, Nev., stipulated to the revocation of its licenses.

Alpine Construction & Development, LLC, dba Energy Efficient Contracting, license number 77505 (residential & small commercial), based out of Las Vegas, Nev., was found in violation for failure to include the monetary limit or license number on a contract or proposal, failure to keep in force a bond or cash deposit, failure to notify the Board of a change in personnel or address within 30 days of the change, and failure to establish financial responsibility. Licensee was fined \$2,000 and assessed investigative costs. The license was revoked.

Professional Handyman Services, dba Flooring and Construction Services, license number 74331 (carpentry) based out of Las Vegas, Nev., was found in violation for attempting to assign, transfer or otherwise dispose of a license or permit an unauthorized use of a license, failure to comply with terms of a construction contract thereby causing material injury to another, failure to take appropriate corrective action, abandonment of a construction project without legal excuse, failure to notify the Board of a change in personnel or address within 30 days of the change, willful disregard of the laws of the state regarding industrial insurance, acting

as a contractor without proper licensure, failure to keep in force a bond or cash deposit, and failure to establish financial responsibility. Licensee was fined \$15,000 and assessed investigative costs. The license was revoked.

Double A Electric, LLC, license number 57578 (electrical & residential wiring) based out of North Las Vegas, Nev., was found in violation for failure to establish financial responsibility, failure to comply with a written request by the Board, and failure to respond to a written request from the Board. Licensee was fined \$8,000 and assessed investigative costs. The license was revoked.

Kurt Karl Krug, dba Great Basin Deck & Shade, license numbers 72813 (carpentry & repairs) and 72097 (awnings & louvers) based out of Mound House, Nev., was found in violation of acting beyond the scope of the license, failure to pay for any materials or services, failure to provide required mandatory disclosures to the homeowner, and failure to establish financial responsibility. Licensee was fined \$5,000 and assessed investigative costs. Licenses are suspended until fines and costs are paid. Failure to comply within 60 days will result in the revocation of both licenses.

Francis H. Steiner, Owner, dba Nevada Sign, license number 45966 (erecting signs), based out of Henderson, Nev., was found in violation for willful disregard of the building laws of the state. Licensee was fined \$1,000 and assessed investigative costs. Failure of the licensee to pay the fines and costs within the allocated time frame will result in the license being suspended.

EPCON Electric Nevada, LLC, license number 79838 (electrical contracting), based out of Phoenix, Ariz., was suspended pending the next disciplinary hearing, which was continued for 90 days.

See DISCIPLINE, page 15

DISCIPLINE from page 14

M & M Interiors, LLC, license number 78553 (drywall, sheet metal studs, and acoustical tile), based out of Henderson, Nev., was found in violation for failure to comply with an order of the Board, failure to acquire a business license, failure to include license number or monetary limit in a bid or contract, failure to comply with a written request by the Board, aiding or abetting an unlicensed person, failure to display name and license number on a motor vehicle, and failure to establish financial responsibility. The license was revoked. Licensee was fined \$2,350 and assessed investigative costs.

Alternative Drilling Company, LLC, license number 73955 (drill wells, install pumps, pressure tanks and storage tanks), based out of Lamoille, Nev., was found in violation for failure to establish financial responsibility. Licensee was fined \$500 and assessed investigative costs. The license is suspended until a current financial statement that supports the license limit is provided to the Board.

G Built Construction, LLC, license number 71766 (carpentry) based out of Sparks, Nev., was found in violation for substandard workmanship, failure to take appropriate corrective action, acting beyond the scope of the license, failure to include the Residential Recovery Fund information on a contract or proposal, failure to pay any money due for any materials or services rendered, failure to establish financial responsibility. The license was revoked. Licensee was fined \$2,350 and assessed investigative costs.

Imtiaz Ahmed, dba Lobo Roofing, license number 70178 (roofing) based out of Reno, Nev., was found in violation for substandard workmanship, failure to include the monetary license limit or license number on a contract or proposal, failure to include the Residential Recovery Fund information on a contract or proposal, and commencing work on a project without obtaining the necessary building permits. Licensee was fined \$2,500 and assessed investigative costs. Failure of the licensee to pay the

finest and costs within the allocated time frame will result in the license being suspended.

Sierra Construction & Development, LLC, dba S C D Framing, license number 71348 (carpentry) based out of Sparks, Nev., was found in violation for substandard workmanship, failure to take appropriate corrective action, failure to include the Residential Recovery Fund information on a contract or proposal, failure to pay for materials or services, lending the license to an unauthorized individual who is not on the license, failure to prosecute a construction project or operation thereby causing material injury to another, diversion of funds, and failure to establish financial responsibility. The license was revoked. Licensee was fined \$10,150 and assessed investigative costs.

Sierra Development, license number 68759 (residential & small commercial) based out of Sparks, Nev., was found in violation for substandard workmanship, failure to take appropriate corrective action, failure to include the Residential Recovery Fund information on a contract or proposal, failure to pay for materials or services, lending the license to an unauthorized individual who is not on the license, and failure to establish financial responsibility. The license was revoked. Licensee was fined \$7,600 and assessed investigative costs.

Jordan River Construction, Inc., license number 77295 (carpentry) based out of Spring Creek, Nev., was found in violation for substandard workmanship, failure to take appropriate corrective action, willful disregard of the building laws of the state, committing a fraudulent or deceitful act, failure to respond to a written request from the Board, failure to prosecute a construction project or operation thereby causing material injury to another, diversion of funds, acting beyond the scope of the license, advising construction projects beyond the scope of the license, and failure to establish financial respon-

See DISCIPLINE, page 16

DISCIPLINE from page 15

sibility. The license was revoked. Licensee was fined \$16,000 and assessed investigative costs.

Knighon Construction, LLC, license number 11802A (residential & small commercial) based out of Sparks, Nev., was found in violation for substandard workmanship, failure to complete a construction project in accordance with the plans and specifications, failure to complete a construction project or operation for the price stated in the contract, and failure to establish financial responsibility. The license was revoked. Licensee was fined \$2,000 and assessed investigative costs.

Millhouse Repair, LLC, license numbers 75322 (carpentry) and 76249 (roofing & siding) based out of Spring Creek, Nev., was found in violation for acting beyond the scope of the license, failure to include the Residential Recovery Fund information on a contract or proposal, failure to notify the Board of a change in personnel or address within 30 days, failure to include the monetary license limit or license number on a contract or proposal, failure to keep in force a bond or cash deposit, and failure to establish financial responsibility. The licenses were revoked. Licensee was fined \$2,450 and assessed investigative costs.

Revcon, LLC, license numbers 73824 (concrete contracting) and 75703 (sealing and striping impermeable paving surfaces), based out of Las Vegas, Nev., was found in violation for failure to establish financial responsibility and failure to comply with a request from the board. Licensee was fined \$750 and assessed investigative costs. Failure of the licensee to pay the fines and costs within the allocated time frame will result in the license being suspended.

S.E.S. Roofing, Inc., license number 75500 (roofing & siding), based out of Henderson, Nev., was found in violation for failure pay for materials or services, failure to establish financial responsibility, and constructing or repairing an mobile home without the proper license. Licensee was fined \$1,500 and assessed investigative costs. Failure of the licensee to

pay the fines and costs within the allocated time frame will result in the license being suspended. ***Majestic Flooring, Inc.***, license numbers 72238 (tiling) and 72239 (finishing floors), based out of Las Vegas, Nev., was found in violation for failure to include the license number and monetary limit on a bid or contract. Licensee was fined \$50 and assessed investigative costs. Failure of the licensee to pay the fines and costs within the allocated time frame will result in the license being suspended.

One Management of Nevada, Inc., dba One Energy of Nevada, license number 78074 (solar contracting) based out of Tempe, Ariz., was found in violation for failure to establish financial responsibility, failure to notify the Board within 30 days of a change in address or personnel; failure to respond to a request from the Board, and failure to comply with a request for information or records. The license was revoked. Fines and investigative costs were not assessed owing the company's bankruptcy proceedings.

Aztec Coatings of Nevada, Inc., license number 76635 (painting & decorating), based out of Tooele, Utah, was found in violation for failure to establish financial responsibility and failure to comply with a request for information or records. The license was revoked. Licensee was fined \$750 and assessed investigative costs.

M2V, Inc., dba Toovey Tile Professionals, license number 68162 (tiling) based out of Las Vegas, Nev., was found in violation for failure to establish financial responsibility. The license was revoked. Licensee was fined \$500 and assessed investigative costs.

Rick Wayne Rainey, owner, dba R.W. Rainey Construction, license number 7633 (general building) based out of Las Vegas, Nev., was found in violation for failure to establish financial responsibility, failure to a request from the Board, and failure to comply with a request for information or records. The license was revoked. Licensee was fined \$1,500 and assessed investigative costs.

Be a “card-carrying” licensed contractor

The Nevada State Contractors Board continuously reminds property owners to check contractors’ pocket identification cards before agreeing to proposals, signing contracts or allowing anyone to perform work on their homes or businesses.

As these outreach efforts continue, NSCB also encourages all licensed contractors to carry the pocket cards while on the job and especially in situations where they think they might be soliciting business or.

The hard plastic license pocket cards recently were redesigned to include NSCB’s logo and the state seal in addition to the license number, business name, classification(s), and license expiration date. One card is issued upon issuance and renewal of the license. NSCB allows con-



tracting companies to purchase additional cards at \$10 each to distribute to key on-site personnel to use when potential customers inquire about services.

To obtain additional pocket cards, call the Board offices at 702-486-1100 in southern Nevada or 775-688-1141 in northern Nevada.

Board changes boost customer service

During the just-completed fiscal year, the Nevada State Contractors Board revamped its general building exam administered to contractors seeking their B-classification licenses.

The change, implemented in October 2014 came as a result of an occupational analysis for the exam undertaken by building officials and subject matter experts from the general building trade.

Reference materials for all general engineering and general building were also updated, where applicable.

Additionally, staff worked with subject matter experts on the development of a B-6 classification trade examination in connection with the adoption of new temporary regulations. This examination was released

in May 2015 and consists of 80 questions in 10 subject areas.

In another effort to better serve NSCB customers and improve staff response times to calls received, the Board’ reconfigured its call center to improve routing of calls, leading to increased answering speeds and fewer dropped calls.

Since being implemented, staff members have recorded approximately 10,000 calls per quarter with an abandoned call rate of not more than 1.39 percent.

In an effort to streamline the appeals process, NSCB’s Licensing Department implemented several changes during the fiscal year:

- Modifications to the Notice of Hearing
- Providing each staff-

denied applicant a Statement of Obligations and Rights

- Clarified requirements to ensure timely submission and submittal of supplemental information and evidence
- Changes to the format and duration of hearings.

Also, the final notice of denial includes language that more clearly states the findings of the case and the reasoning licensing the applicant would pose a risk to the public. The additional time invested by staff in working with applicants to resolve potential issues is proving successful, as there was a 54 percent decrease in denial hearings over last year.

Continued Education & Training

Technology has changed the way different industries operate. It has even changed the construction industry. In order to keep up with changing technology and information, it has become a necessity to continually seek training and education. If you are interested in furthering your education and training your employees, please click on links to various OSHA safety, construction and computer courses. Links will direct you to various educational institutions located in Northern and Southern Nevada. Contact information will be listed, so please direct any questions regarding the courses to the educational institutions.

Southern Nevada

College of Southern Nevada

CSN Course Schedule (.pdf)

**Please Note: The CSN Course Schedule link is a PDF document. The following pages and categories are listed for your convenience. Note, too, that some courses may require prerequisites.*

Air Conditioning Technology - pg. 5

Computer Office Technology - pg. 31

Building Information Modeling - pg. 7

Fire Protection - pg. 62

Building Codes, pg. 7, pg. 16

Geographic Information Systems - pg. 65

Construction Technology - pg. 20

Mechanical Technology, pg. 85

Computer Aided Drafting/Design - pg. 22

Sustainable Construction - pg. 110

Construction Management - pg. 31

General Inquiries Contact: (702) 650-2276

OSHA Safety Courses

<http://tinyurl.com/6pa9vyx>

Computer Courses

<http://tinyurl.com/6twzcu>

Computer Basics

<http://tinyurl.com/6wubnmm>

Contact:

OSHAOTIEC@csn.edu or
1 (877) 651-OSHA

Contact:

DWED@csn.edu
(702) 651-4747

Contact:

DWED@csn.edu
(702) 651-4747

Northern Nevada

Truckee Meadows Community College

Safety and Training Courses: <http://tinyurl.com/7m226hq>
contact: salquist@tmcc.edu or (775) 857-4958

Computer Courses: <http://tinyurl.com/7jdvmmr>
Contact: wdce@tmcc.edu or (775) 829-9010

TMCC Course Schedule

***Please Note:** This link is a PDF document. The following pages, categories and phone numbers are listed for your convenience. Some courses may require prerequisites. For information, call **(775) 673-7000..**



Air Conditioning Courses - pg. D-191

Architecture - pg. D-196

Building Inspection - pg. D-205

CADD - pg. D-209

Computer & Office Technology - pg. D-211

Construction - pg. D-215

Electrical Technology - pg. D-234

Great Basin College

Course catalog

General Inquiries Contact (775) 738-8493

Great Basin College offers several courses of interest to Nevada's contractors:

Computer Aided Drafting & Design

Electrical Theory

Industrial Millwright Technology

Geographic Information Systems

Computer Office Technology

Welding

Western Nevada College

Course Schedule: <http://www.wnc.edu/academics/catalog/all/>

Courses of interest to contractors include:

Air Conditioning

Applied Industrial Technology

Building Codes and Inspections

Computer Aided Drafting Design

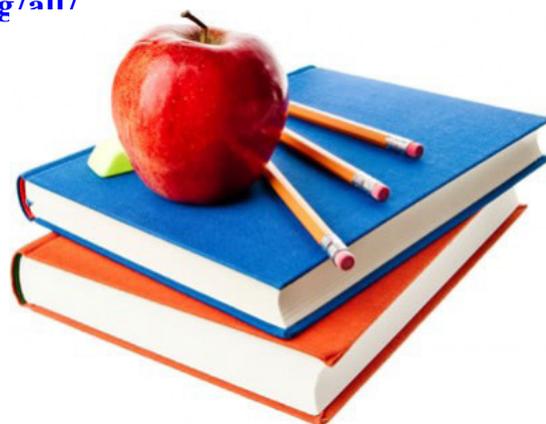
Construction Management and Trade Courses

Geographic Information Systems

Computer Applications/Internet Courses

Photovoltaic and Alternative Energy Courses

Contact: info_desk@wnc.edu or (775) 445-3000





Nevada Contractor's Checklist

The following information is provided to help Nevada Contractors work within the law. For full text of laws that affect contracting in Nevada, see The State of Nevada "State Contractors Board Handbook," Chapter 624 of the Nevada Revised Statutes and Chapter 624 of the Nevada Administration Code. Contact the Nevada State Contractors Board for a copy.

- Always make sure license number and monetary limit is on all contracts or bids. NAC 624.640(5)
- Keep your bond current. NRS 624.270
- Check to ensure that licenses or persons with whom you contract are valid and active. NAC 624.650
- Be sure name of business under which contractor is contracting is the same as the license number. NRS 624.305
- Be sure the amount of the bid or contract is within the monetary limit of the contractor. NRS 624.3015(2)
- Be sure that the contract is within the scope of work/license classification. NRS 6243015(3)
- Know what you are contracting for, verify terms of the contract, and comply with terms of the contract. NRS 624.3013(1)
- If it is not in your written contract, it doesn't exist. Make sure all change orders are in writing and signed by all parties. NRS 624.3013(1)
- Include Residential Recovery Fund Disclosure on all residential contracts. NRS 624.520
- Provide customers with required Notice to Owner Disclosure. NRS 624.600(1)(2) and (3) as described in NAC 624.693 & NAC 624.6932
- Make sure your license number is on all business advertisements, including vehicles, business cards, letterhead, signage, directories, newspapers, website, etc. NRS 624.720
- Always make sure license number and monetary limit is on all contracts or bids. NAC 624.640(5)
- Your license number should be approximately 1 1/2 inches on your motor vehicle. NRS 624.288
- If your address or other pertinent information about the business changes, notify Contractors Board in writing within 30 days. NAC 624.640(3)