

Nevada State Contractors Board Customer Survey

*Committed to Promoting Integrity and Professionalism
in the Construction Industry*



Please email to: NSCB_NEWS@LVCOXMAIL.COM

The Nevada State Contractors Board appreciates your feedback. Please answer the following questions and place in the survey box. Thank You for your time.

On a 5-point scale (1)Very satisfied, (2) Satisfied, (3) Somewhat Satisfied, (4) Dissatisfied, (5) Very Dissatisfied

Please rate the Nevada State Contractors Board's overall customer service _____

Name of NSCB Representative who served you _____

How could the Contractors Board improve its Customer Service?

Have you attended any training courses at the Contractors Board? If so, please specify

On a 5-point scale, what was the effectiveness of the course? _____

How did you hear about this course? _____

What types of training programs would you like to see the Contractors Board offer?

Do you use the Contractors Board website (www.nscb.state.nv.us)? Yes No
Was the information on the website helpful? _____

What, if any information would you like to see on the website, or made available at the offices?

What other services would you like to see the Contractors Board offer?

Were your area's of concern addressed in a timely and professional manner? Yes No
If no, please explain _____

Customer Name _____ Phone No.: (optional) _____

Date: _____ NSCB Office (Henderson/Reno) _____